

team managers

£40,000 – London Docklands



**Financial
Ombudsman
Service**

The Financial Ombudsman Service is the independent service set up by law to settle individual disputes between consumers and businesses that provide financial services. We can look at disputes about a wide range of financial matters – from insurance and mortgages to investments and credit – and last year we resolved over 165,000 individual complaints.

We are currently recruiting team managers to lead some of our teams of adjudicators. You'll have a strong commitment to our values as an organisation with proven leadership and staff development skills within the financial services sector. Building good working relationships at all levels will be a key strength – along with a passion for ensuring high levels of customer service. You'll also relish the challenge of a busy and varied workload.

... the power to settle financial complaints

For information about the role and how to apply, please contact lucy.shave@atcrec.com (020 7025 0213).

For more details on the Financial Ombudsman Service visit www.financial-ombudsman.org.uk/careers

Committed to diversity and equality Closing date for applications 5 July 2011