



Financial
Ombudsman
Service

working
together



... with consumer advisers

You may already be familiar with the free service we offer consumers, to help settle disputes with financial businesses. But did you know we also provide specialist services and support for consumer advisers?

Our **technical advice** desk can:

- **explain how the ombudsman service works**
- **provide informal assistance on how the ombudsman might view a particular issue**
- **help you find the information you need about the ombudsman service.**

We also offer a wide range of on-line resources and free regional events for consumer advisers.

www.financial-ombudsman.org.uk/faq/consumer_advisers.html



020 7964 1400



technical.advice@financial-ombudsman.org.uk

