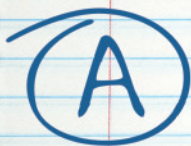


how do you solve
a financial dispute?



if you don't have all the
answers, we can help ...



... to find out more
about our service and to see our
education pack for teachers, visit:

www.financial-ombudsman.org.uk

for complaints you can't resolve
with a bank, insurer or financial firm



Financial
Ombudsman
Service

*set up by parliament as a free, independent service
for settling disputes between consumers and financial firms*