

Gifts and Hospitality Register – entries between 1 October 2020 to 31 March 2021

The Financial Ombudsman Service’s policy on gifts and hospitality requires colleagues to consider whether any offer of a gift or hospitality is in keeping with their role and/or whether it could create, or could it be seen to create, any sense of obligation or bias. The following register lists all offers of gifts and hospitality during the period, whether accepted or not.

| Month gift offered/received | Offered to/received by | Job title/role | Received from | Gift/hospitality | Estimated Value | Accepted? |
|-----------------------------|---|-------------------------------------|---|--|-----------------|---------------------------------|
| October 2020 | Member of staff – Executive team member Nicola Wadham | Chief information officer | Stakeholder – supplier Oaklin Consulting | Hospitality – evening reception/dinner Networking event | £50 | Accepted – in keeping with role |
| October 2020 | Member of staff – Executive team member Caroline Wayman | Chief executive and chief ombudsman | Stakeholder – media BBC | Hospitality – travel | £40 | Accepted – in keeping with role |

Gifts and Hospitality Register – entries between 1 October 2020 to 31 March 2021

The Financial Ombudsman Service’s policy on gifts and hospitality requires colleagues to consider whether any offer of a gift or hospitality is in keeping with their role and/or whether it could create, or could it be seen to create, any sense of obligation or bias. The following register lists all offers of gifts and hospitality during the period, whether accepted or not.

| | | | | | | |
|---------------|----------------------------|----------|---|-------------------|-----|--------------------------|
| December 2020 | Member of staff – other | Support | Stakeholder – professional subscription PA Life | Competition prize | £50 | Accepted |
| January 2021 | Member of staff – other | Casework | Consumer | Thank you gift | £25 | Declined |
| February 2021 | Member of staff – other | Casework | Consumer | Thank you gift | £10 | Accepted – perishable |

Gifts and Hospitality Register – entries between 1 October 2020 to 31 March 2021

The Financial Ombudsman Service’s policy on gifts and hospitality requires colleagues to consider whether any offer of a gift or hospitality is in keeping with their role and/or whether it could create, or could it be seen to create, any sense of obligation or bias. The following register lists all offers of gifts and hospitality during the period, whether accepted or not.

| | | | | | | |
|------------|--|-------------|--|-------------------------------|-----|---|
| March 2021 | Member of staff – Executive team member Caroline Nugent | HR Director | Stakeholder – professional network TALiNT Partners | Hospitality – refreshments | £15 | Accepted – in keeping with role |
|------------|--|-------------|--|-------------------------------|-----|---|