

Gifts and hospitality register – entries between 1 April 2021 to 30 September 2021

The Financial Ombudsman Service's policy on gifts and hospitality requires colleagues to consider whether any offer of a gift or hospitality is in keeping with their role and/or whether it could create, or could it be seen to create, any sense of obligation or bias. The following register lists all offers of gifts and hospitality during the period, whether accepted or not.

Month gift offered/received	Offered to/received by	Job title/role	Received from	Gift/hospitality	Estimated value	Accepted?
April 2021	Member of staff – other	Casework	Consumer	Thank you gift	£50	Declined
April 2021	Member of staff – Executive Team Member Nicola Wadham	Chief Information Officer	Stakeholder – supplier Workday Inc	Project gift	£75	Accepted – in keeping with role
April 2021	Member of staff – other	Casework	Consumer	Thank you gift	£20	Declined

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July 2021	Member of staff – other x2	Support	Supplier/consultant/contractor 39 Essex Chambers	Hospitality - refreshments	£20	Accepted – in keeping with role
August 2021	Member of staff – other	Support	Stakeholder – potential supplier Cyberreason	Marketing gift	£25	Unsolicited gift which could not be returned. Accepted – donated
September 2021	Member of staff – other	Casework	Consumer	Thank you gift Unknown	N/A	Declined
September 2021	Member of staff – other	Casework	Consumer	Thank you gift Unknown	N/A	Declined

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September 2021	Member of staff – Executive Team Member Nicola Wadham	Chief Information Officer	Stakeholder – potential supplier Wipro	Hospitality - refreshments	£20	Accepted – in keeping with role
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